



We strive to provide a range of courses that enable our students to successfully reach their academic, career, and personal enrichment goals; therefore, your feedback with regards to online courses is greatly appreciated. Please take 10 minutes to complete this survey to help us gauge your satisfaction with regards to online courses.

Please choose the response that best represents your opinion(s).

**1. How satisfied are you with the online courses you are taking presently?**

<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>
46 (59.7%)	24 (31.2%)	4 (5.2%)	1 (1.3%)	2 (2.6%)

**2. If you answered 'Dissatisfied' or 'Very Dissatisfied' to question #1, please explain below.** (200 character maximum length)

7 (100.0%)

**3. If you answered 'Satisfied' or 'Very Satisfied' to question #1, please explain below.** (200 character maximum length)

56 (100.0%)

**4. Have you taken an online course BEFORE this semester?**

53 (69.7%) *Yes*

23 (30.3%) *No*

**5. Would you take another online course in the future?**

73 (93.6%) *Yes*

5 (6.4%) *No*

- 6. If you answered 'No' to question #5, please explain below.** (200 character maximum length)  
6 (100.0%)
- 7. Did your counselor speak to you about the advantages and disadvantages of taking an online course ?**
- 13 (16.9%) *Yes*
  - 12 (15.6%) *No*
  - 52 (67.5%) *I did not speak with a counselor .*
- 8. If this online course had only been offered on-campus, would you have taken it this semester?**
- 34 (44.7%) *Yes*
  - 42 (55.3%) *No*
- 9. Which response best describes your primary motivation for taking this course online, as opposed to on-campus?**
- 36 (46.8%) *I have work or family commitments that would not allow me to attend an on-campus course.*
  - 11 (14.3%) *I live too far from SBVC to attend an on-campus course.*
  - 2 (2.6%) *I have a mental or physical disability that limits my ability to attend an on-campus course.*
  - 17 (22.1%) *I was unable to find an on-campus section that would fit my class schedule.*
  - 0 (0.0%) *All of the on-campus sections were full.*
  - 3 (3.9%) *I needed extra units to be a full-time student.*
  - 8 (10.4%) *Other*
- 10. If you answered 'Other' to question #9, please explain below.** (200 character maximum length)  
10 (100.0%)
- 11. How would you compare an online course to an on-campus course with regards to the level of coursework difficulty?**
- 13 (16.9%) *More Difficult*
  - 53 (68.8%) *Same Difficulty*
  - 11 (14.3%) *Less Difficult*
- 12. How would you compare an online course to an on-campus course in terms of the time you spent working on the course?**
- 23 (30.3%) *More Work*
  - 47 (61.8%) *Same Amount of Work*
  - 6 (7.9%) *Less Work*

**13. How has your online class experience met your expectations?**

<i>Much Better Than I Expected</i>	<i>Better Than I Expected</i>	<i>About What I Expected</i>	<i>Worse Than I Expected</i>	<i>Much Worse Than I Expected</i>
26 (33.8%)	30 (39.0%)	17 (22.1%)	3 (3.9%)	1 (1.3%)

**14. In general, how would you rate the AMOUNT of interaction with other STUDENTS in your SBVC online classes?**

2 (2.6%) <i>Far Too Much Interaction</i>	9 (11.8%) <i>Not Enough Interaction</i>
2 (2.6%) <i>Too Much Interaction</i>	3 (3.9%) <i>Not Nearly Enough Interaction</i>
60 (78.9%) <i>About the Right Amount of Interaction</i>	

**15. Please indicate your level of agreement with the following statement: "I would recommend SBVC's online courses to a prospective student."**

45 (59.2%) <i>Strongly Agree</i>	1 (1.3%) <i>Disagree</i>
24 (31.6%) <i>Agree</i>	1 (1.3%) <i>Strongly Disagree</i>
5 (6.6%) <i>Neutral</i>	

**16. Please select any option below that describes your preparation for taking online classes (check all that apply):**

56 (82.4%) <i>I visited the SBVC web page for online classes.</i>
20 (29.4%) <i>I completed the self-assessment on the SBVC web page to see if online classes were for me.</i>
30 (44.1%) <i>I read the tips on being a successful online student on the SBVC web page for online classes.</i>
12 (17.6%) <i>I completed the suggested departmental advisories prior to enrolling in the class.</i>
5 (7.4%) <i>I would have benefited by taking a half unit course on online learning.</i>
5 (7.4%) <i>I would have benefited by taking a half unit course on Blackboard.</i>

**17. What would you like to see SBVC do to help online students be more prepared for the online learning experience? (200 character maximum length)**

43 (100.0%)

**18. What is your gender?**

28 (36.8%) <i>Male</i>	48 (63.2%) <i>Female</i>
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**19. What is your age group?**

27 (36.0%) <i>15-22 Years Old</i>	12 (16.0%) <i>31-40 Years Old</i>	3 (4.0%) <i>51-60 Years Old</i>
25 (33.3%) <i>23-30 Years Old</i>	8 (10.7%) <i>41-50 Years Old</i>	0 (0.0%) <i>61+ Years Old</i>

**20. \*What is your current work status?**

26 (34.7%) <i>Full-time Employment</i>	4 (5.3%) <i>Self-Employed (Hours Vary)</i>
9 (12.0%) <i>Part-time Employment</i>	9 (12.0%) <i>Full-time Homemaker</i>
2 (2.7%) <i>Work From Home Full-time</i>	24 (32.0%) <i>Unemployed</i>
1 (1.3%) <i>Work From Home Part-Time</i>	0 (0.0%) <i>Retired</i>

**21. Approximately how far do you live from the SBVC Campus?**

12 (16.0%) <i>0-5 Miles</i>	9 (12.0%) <i>21-30 Miles</i>	0 (0.0%) <i>51-100 Miles</i>
24 (32.0%) <i>6-10 Miles</i>	3 (4.0%) <i>31-40 Miles</i>	1 (1.3%) <i>More than 100 Miles</i>
20 (26.7%) <i>11-20 Miles</i>	6 (8.0%) <i>41-50 Miles</i>	

**22. How many ONLINE courses are you taking this semester?**

	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>More than 5</i>
.	30 (41.1%)	19 (26.0%)	16 (21.9%)	6 (8.2%)	1 (1.4%)	1 (1.4%)

**24. How many courses are you taking this semester (online AND on-campus)?**

	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>More than 5</i>
.	8 (11.1%)	11 (15.3%)	12 (16.7%)	29 (40.3%)	8 (11.1%)	4 (5.6%)

**27. Overall, what do you like MOST about taking SBVC's online classes?** (200 character maximum length)

63 (100.0%)

**28. Overall, what do you like LEAST about taking SBVC's online classes?** (200 character maximum length)

56 (100.0%)

**29. Please list any additional comments you would like to share about your online course experience?** (200 character maximum length)

28 (100.0%)