STUDENT SURVEY

August 29, 2012

8:30 a.m. – 10 a.m.

OF THE MANY STUDENTS WHO ARRIVED PRIOR TO THE NEW 10 A.M. OPENING TIME, 138 PARTICIPATED IN A SURVEY OF LIBRARY SERVICES CONDUCTED BY THE LIBRARY FACULTY.

Survey Construction

- Each survey included 18 services common to the Library

- Students could select all services that applied to them

- Students selected 688 services or an average of 2.8 services per survey
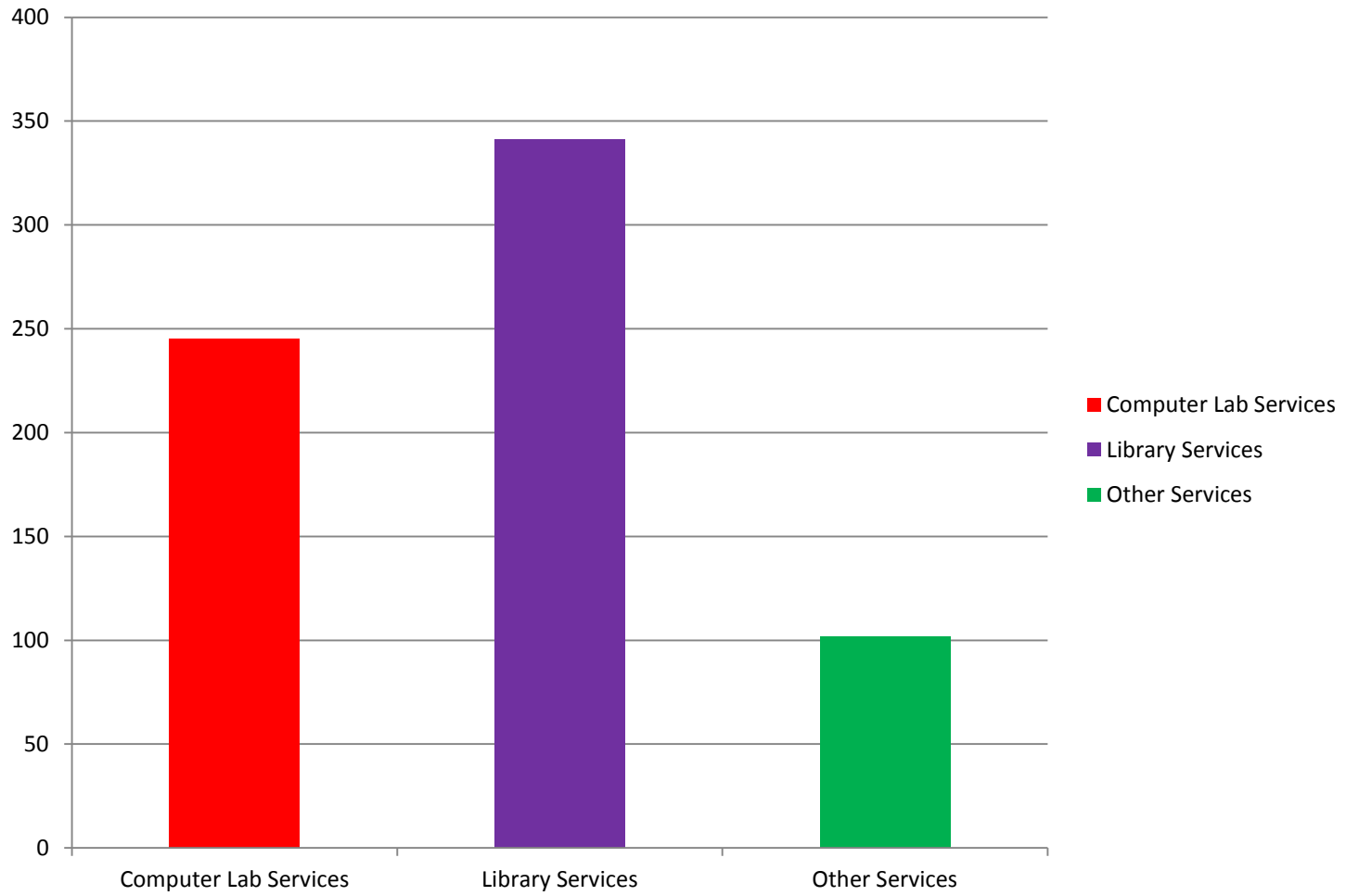
Survey of Services Used

Library Services

- Check-out textbook
- Use Group Study Rooms
- Read a book
- Read a magazine
- Learn a new database
- Find research articles
- Research for speech
- Find newspaper articles
- Verification of enrollment/library card
- Database passwords
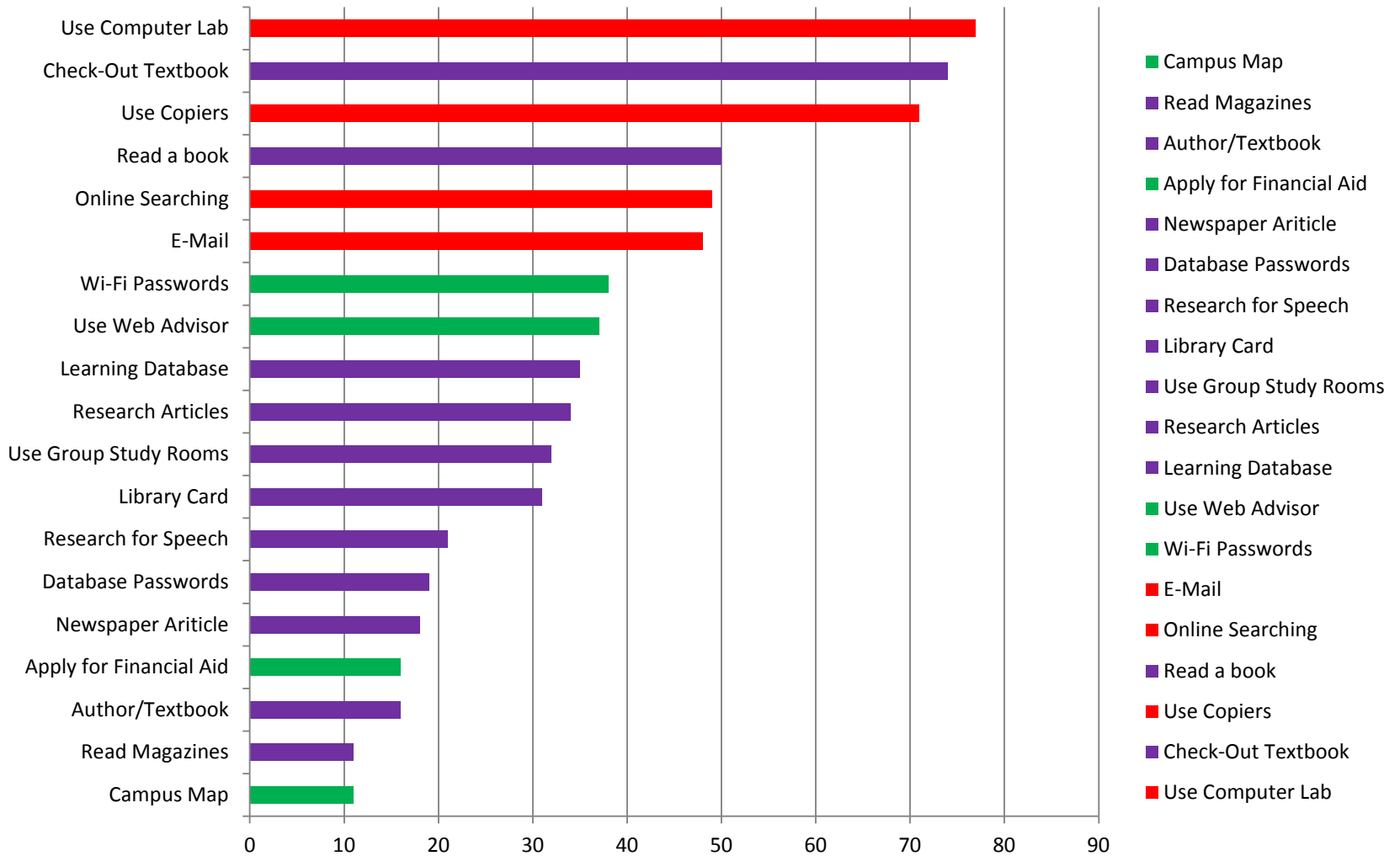- Look-up textbook

Library Computer Lab Services

- Use a computer
- Online searching
- Use Email
- Use copiers

Other Services

- Need campus map/directions
- Wi-Fi password
- Use WebAdvisor
- Apply for Financial Aid

Specific Service Used

Service	Value
Use Computer Lab	77
Check-Out Textbook	74
Use Copiers	71
Read a book	50
Online Searching	49
E-Mail	48
Wi-Fi Passwords	38
Use Web Advisor	37
Learning Database	35
Research Articles	34
Use Group Study Rooms	32
Library Card	31
Research for Speech	21
Database Passwords	19
Newspaper Ariticle	18
Apply for Financial Aid	16
Author/Textbook	16
Read Magazines	11
Campus Map	11

Legend: Campus Map, Read Magazines, Author/Textbook, Apply for Financial Aid, Newspaper Ariticle, Database Passwords, Research for Speech, Library Card, Use Group Study Rooms, Research Articles, Learning Database, Use Web Advisor, Wi-Fi Passwords, E-Mail, Online Searching, Read a book, Use Copiers, Check-Out Textbook, Use Computer Lab

Conclusions

- 58 % of the 138 students surveyed came to check-out a computer

- 54% of the 138 students came to check-out a textbook

The Library serves students who have no computer and/or Internet access and who cannot afford to purchase a textbook.

Conclusions

- 49% of the students surveyed needed the Library and Library Faculty Services
- 36% of them needed Computer Services
- 15% utilized Other Services

EXPANDING COMPUTER LAB HOURS ACROSS THE CAMPUS ALONE WILL NOT MEET THE STUDENT'S NEEDS. BASED UPON THIS SURVEY, THE MAJORITY OF THE STUDENTS NEED ACCESS TO THE RESOURCES, MATERIALS AND FACULTY IN THE LIBRARY.