

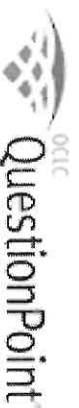
PATRICIA WALL (100411720)

Home | Reset Clock | Exit

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My QuestionPoint

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Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Return to Reports for the Institution Administrator

Sessions

Search

BME: California Community Colleges

Date Entered on or After

Date Entered on or Before

These reviews cover only transactions handled within the last 90 days. All timestamps reflect the time zone of the user viewing the reports.

Institution Name	Sessions with Our Patrons			Our Sessions with Others' Patrons*			Total Chats		E-mailed Webform		Grand Total
	Library	BME	Outside BME	Total BME's	Outside BME	Total	Library	Outside Library	Library	Outside Library	
Butte College, Oroville (CCC)	9	21	96	126	10	99	109	235	0	0	235
CERRO COSO COMMUN COL LRNG RES	5	4	25	34	0	0	34	34	7	0	41
COMM COL LEAGUE OF CA (CCC)	0	0	0	0	0	0	0	0	0	0	0
Cuyamaca College (CCC)	4	15	18	37	0	0	37	37	0	0	37
East Los Angeles College Libraries (CCC), (Monterey Park, CA, USA)	16	24	129	169	52	53	105	274	0	0	274
Grossmont College (CCC)	0	14	118	132	15	36	51	183	0	0	183
IMPERIAL VALLEY COL (CCC)	2	10	30	42	18	22	40	82	0	0	82
LONG BEACH CITY COL (CCC)	0	0	0	0	0	0	0	0	0	0	0
LOS ANGELES CITY COL LIBR	1	19	69	89	0	0	89	89	0	0	89
LOS ANGELES HARBOR COL	13	22	21	56	7	11	18	74	0	0	74
LOS ANGELES HARBOR COL (CCC)	0	0	0	0	0	0	0	0	0	0	0
LOS ANGELES PIERCE COL	1	13	79	93	27	62	89	182	0	0	182
MIRACOSTA COLLEGE (CCC)	278	7	133	418	87	60	147	565	0	0	565
MOUNT SAN JACINTO COL LIBR	6	10	26	42	4	1	5	47	0	0	47
NORCO COLLEGE LIBRARY	10	30	15	55	18	48	66	121	0	0	121

PALOMAR COM COL (CCC)	64	103	55	222	5	21	26	248	0	0	0	248
PASADENA CITY COL (CCC)	138	29	251	418	28	112	140	558	0	0	0	558
SADDLEBACK COL LIBR (CCC)	0	0	0	0	0	0	0	0	0	0	0	0
SAN BERNARDINO VALLEY COL	1	6	28	35	19	40	59	94	0	0	0	94
SAN BERNARDINO VALLEY COL (CCC)	0	0	0	0	0	0	0	0	0	0	0	0
SAN DIEGO & IMP CNTYS CC (CCC)	0	0	0	0	0	0	0	0	0	0	0	0
SAN DIEGO CITY COL LIBR (CCC)	1	18	79	98	35	56	91	189	3	0	3	192
San Diego Mesa Coll (CCC)	14	57	86	157	19	8	27	184	20	0	20	204
Solano Community College (CCC)	25	38	16	79	89	102	191	270	16	0	16	286
Southwestern College (CCC)	74	39	282	395	47	90	137	532	1	0	1	533
WEST LOS ANGELES COLLEGE (CCC)	3	18	57	78	17	27	44	122	0	0	0	122
Totals	665	497	1613	2775	497	848	1345	4120	47	0	47	4167

* This column includes counts for any work your library or librarian performed for another BME library after a chat session was ended. This includes follow-up work claimed from the Shared Follow Up folder and transcripts that may have been referred to you.

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Support Help



QuestionPoint
24/7 REFERENCE SERVICES

Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Return to Reports for the Institution Administrator

Sessions by Authorization

Search

BME: California Community Colleges
Institution: SAN BERNARDINO VALLEY COL

Date Entered on or After
(MM/DD/YYYY)



Date Entered on or Before
(MM/DD/YYYY)



These reviews cover only transactions handled within the last 90 days. All timestamps reflect the time zone of the user viewing the reports.

Name	Sessions with Our Patrons			Our Sessions with Others' Patrons*			Total Chats	E-mailed Webform			Grand Total
	Library	BME	Outside BME	Total	BME's	Outside BME		Total	Library	Outside Library	
Unassigned (0)	0	6	28	34	0	0	34	0	0	0	34
Ginny Evans-Perry (145727)	1	0	0	1	12	20	33	0	0	0	33
Marie Mestas (145729)	0	0	0	0	2	1	3	0	0	0	3
PATRICIA WALL (100411720)	0	0	0	0	0	0	0	0	0	0	0
Patti Wall (145728)	0	0	0	0	5	19	24	0	0	0	24
Totals	1	6	28	35	19	40	94	0	0	0	94

* This column includes counts for any work your library or librarian performed for another BME library after a chat session was ended. This includes follow-up work claimed from the Shared Follow Up folder and transcripts that may have been referred to you.

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Home | Reset Clock | Exit v

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Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Report by Librarian List

Monthly Report 2014(SAN BERNARDINO VALLEY COL)

Answers Sent:

All statistics here are reported in Eastern Time (-5 GMT)

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
145728	Patti Wall	3	12	5	1	0	0	0	0	0	0	0	0	21
Total Number of Records		3	12	5	1	0	0	0	0	0	0	0	0	21

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Home | Reset Clock | Exit

My QuestionPoint



Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Report by Librarian List

Monthly Report 2013(SAN BERNARDINO VALLEY COL)

Number(Total) of Ch at Sessions Accepted:

All statistics here are reported in Eastern Time (-5 GMT)

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
145727	Ginny Evans-Perry	0	0	0	0	0	0	0	0	10	26	13	3	52
145728	Patti Wall	0	0	0	0	0	0	0	0	13	11	11	6	41
145729	Marie Mestas	0	0	0	0	0	0	0	0	3	4	3	3	13
Total Number of Records		0	0	0	0	0	0	0	0	26	41	27	12	106

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Home | Reset Clock | Exit

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My QuestionPoint

Support
Help



Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Report by Librarian List

Monthly Report 2014(SAN BERNARDINO VALLEY COL)

Number(Total) of Chat Sessions Accepted:

All statistics here are reported in Eastern Time (-5 GMT)

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
145727	Ginny Evans-Perry	3	10	8	16	0	0	0	0	0	0	0	0	37
145728	Patti Wall	6	15	6	5	0	0	0	0	0	0	0	0	32
145729	Marie Mestas	1	4	1	2	0	0	0	0	0	0	0	0	8
Total Number of Records		10	29	15	23	0	0	0	0	0	0	0	0	77

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Home | Reset Clock | Exit

Select Service

My QuestionPoint



Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Institution Report

Ask Service

Monthly Report 2014 (SAN BERNARDINO VALLEY COL)

Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Number of Patrons Logon	3	4	0	2	0	0	0	0	0	0	0	0	9
Answers Sent	3	12	5	1	0	0	0	0	0	0	0	0	21

Hourly Breakdown Stats -- Answers Sent:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
11:00-11:59	0	4	2	0	0	0	0	0	0	0	0	0	6
13:00-13:59	0	4	0	0	0	0	0	0	0	0	0	0	4
14:00-14:59	0	1	0	0	0	0	0	0	0	0	0	0	1
16:00-16:59	0	1	3	0	0	0	0	0	0	0	0	0	4
17:00-17:59	3	2	0	1	0	0	0	0	0	0	0	0	6
Total	3	12	5	1	0	0	0	0	0	0	0	0	21

Hourly Breakdown Stats -- Number of Patrons Logon:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	1	0	0	0	0	0	0	0	0	0	0	0	1
13:00-13:59	0	0	0	1	0	0	0	0	0	0	0	0	1
14:00-14:59	0	1	0	1	0	0	0	0	0	0	0	0	2
17:00-17:59	0	1	0	0	0	0	0	0	0	0	0	0	1
20:00-20:59	0	2	0	0	0	0	0	0	0	0	0	0	2
21:00-21:59	2	0	0	0	0	0	0	0	0	0	0	0	2
Total	3	4	0	2	0	0	0	0	0	0	0	0	9

Chat Service

Monthly Report 2014 (SAN BERNARDINO VALLEY COL)

Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Avg. Concurrent Session Requests (All Inst.)	15	28	24	22	0	0	0	0	0	0	0	0	0
Most Concurrent Session Requests (All Inst.)	37	53	40	38	0	0	0	0	0	0	0	0	53
Avg. Concurrent Session Requests (Your Inst.)	1	1	1	1	0	0	0	0	0	0	0	0	0
Most Concurrent Session Requests (Your Inst.)	1	2	3	3	0	0	0	0	0	0	0	0	3
Number(Total) of Chat Sessions Requested	17	22	15	13	0	0	0	0	0	0	0	0	67
Number(Total) of Chat Sessions Accepted	10	29	15	23	0	0	0	0	0	0	0	0	77
Number of Chat Sessions Accepted via Qwidget	5	16	8	9	0	0	0	0	0	0	0	0	38

Hourly Breakdown Stats -- Number(Total) of Chat Sessions Requested:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	2	1	0	1	0	0	0	0	0	0	0	0	4
01:00-01:59	3	1	1	0	0	0	0	0	0	0	0	0	5
03:00-03:59	1	0	0	0	0	0	0	0	0	0	0	0	1
08:00-08:59	1	0	1	0	0	0	0	0	0	0	0	0	2
09:00-09:59	0	0	1	0	0	0	0	0	0	0	0	0	1
12:00-12:59	0	2	1	3	0	0	0	0	0	0	0	0	6
13:00-13:59	1	4	0	2	0	0	0	0	0	0	0	0	7
14:00-14:59	0	2	1	0	0	0	0	0	0	0	0	0	3
15:00-15:59	2	0	0	2	0	0	0	0	0	0	0	0	4
16:00-16:59	1	2	1	0	0	0	0	0	0	0	0	0	4
17:00-17:59	0	1	1	0	0	0	0	0	0	0	0	0	2
18:00-18:59	0	1	1	0	0	0	0	0	0	0	0	0	2
19:00-19:59	0	0	3	1	0	0	0	0	0	0	0	0	4
20:00-20:59	3	4	1	0	0	0	0	0	0	0	0	0	8
21:00-21:59	2	3	1	2	0	0	0	0	0	0	0	0	8
22:00-22:59	0	1	2	2	0	0	0	0	0	0	0	0	5
23:00-23:59	1	0	0	0	0	0	0	0	0	0	0	0	1
Total	17	22	15	13	0	0	0	0	0	0	0	0	67

Hourly Breakdown Stats -- Number of Chat Sessions Accepted via Qwidget:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
11:00-11:59	0	4	1	1	0	0	0	0	0	0	0	0	6

16:00-16:59	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
17:00-17:59	4	6	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
20:00-20:59	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
21:00-21:59	1	6	4	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
Total	5	16	8	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	38

Hourly Breakdown Stats --- Number(Total) of Chat Sessions Accepted:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
11:00-11:59	1	4	1	3	0	0	0	0	0	0	0	0	9
16:00-16:59	0	1	1	1	0	0	0	0	0	0	0	0	3
17:00-17:59	6	8	6	5	0	0	0	0	0	0	0	0	25
20:00-20:59	1	0	0	1	0	0	0	0	0	0	0	0	2
21:00-21:59	2	16	7	13	0	0	0	0	0	0	0	0	38
Total	10	29	15	23	0	0	0	0	0	0	0	0	77

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Home | Reset Clock | Exit 

My QuestionPoint



Home Reports

Librarian | Institution | QP Usage | Suggest A Report

Institution Report

Ask Service

Monthly Report 2013 (SAN BERNARDINO VALLEY COL)

Daily / Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Number of Patrons Logon	0	0	0	0	0	0	0	0	0	0	1	0	1
Answers Sent	0	0	0	0	0	0	0	0	0	6	6	5	17

Hourly Breakdown Stats -- Answers Sent:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
11:00-11:59	0	0	0	0	0	0	0	0	0	0	0	3	3
12:00-12:59	0	0	0	0	0	0	0	0	0	1	3	0	4
14:00-14:59	0	0	0	0	0	0	0	0	0	5	2	0	7
16:00-16:59	0	0	0	0	0	0	0	0	0	0	0	1	1
17:00-17:59	0	0	0	0	0	0	0	0	0	0	0	1	1
21:00-21:59	0	0	0	0	0	0	0	0	0	0	1	0	1
Total	0	0	0	0	0	0	0	0	0	6	6	5	17

Hourly Breakdown Stats -- Number of Patrons Logon:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
20:00-20:59	0	0	0	0	0	0	0	0	0	0	1	0	1
Total	0	0	0	0	0	0	0	0	0	0	1	0	1

Chat Service

Monthly Report 2013 (SAN BERNARDINO VALLEY COL)

Daily / Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
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