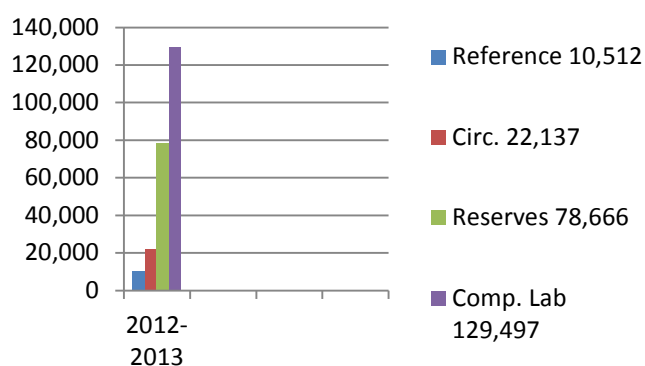
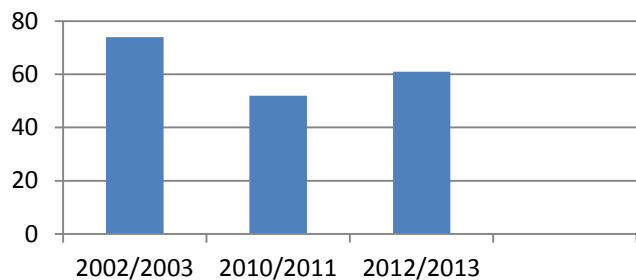
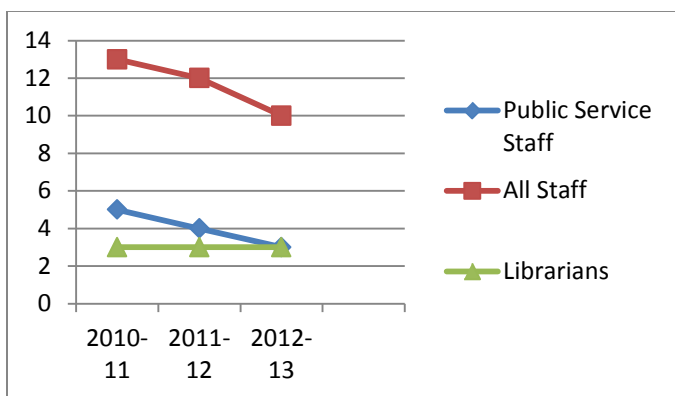


Hours Library is Open



Service transactions (checking in/out materials; Reference Q&A)



Library Faculty and Staff

LIBRARY AND LIBRARY COMPUTER LAB 2012

Description: The SBVC Library houses a collection of over 70,000 volumes and over 120 computers. The SBVC Library also offers access to thousands of online newspapers, magazines, journals and other materials supporting research in current events and in topics across the curriculum. Librarians are available during the day and evening to provide one-on-one reference services and orientation tours and to teach library instruction classes and campus-wide workshops. Computer technicians are available to provide basic technical support to students using the Library Computer Lab.

Assessment:

- +Direct customer feedback and surveys (August 29, 2012)
- +Successfully collaborated and developed a partnership with The Veteran's Resource Center with embedded librarian.
- +Utilized space more efficiently in Reference area by reconfiguring a student lounge area into WiFi Nook by placing tables, chairs and electrical cords.
- +Continued partnership with TESS in supporting the new self-printing stations.
- +Offered workshops focusing on specific advanced research skills.
- +Partnered with ASG for first time for additional funding of textbook bank.
- +Partnered with Laura Bush Foundation for Americans Librarians (LEADS) for 3rd year which provided an intern from the Master's in Information Science for our library.
- +Increased hours of operation with overtime funds.

Program Goals:

- +Subscribe to E-books.
- +Implement new OCLC/WMS Library System.
- +Explore expanding topics for mini-workshop offerings.
- +Applying for Basic Skills Funding to support and augment electronic resources.
- +Assess SAOs.
- +Subscribe to 24/7 Chat Reference.
- +Hire additional classified staff so that library can be open current hours without using overtime (M-Th 8-8; Fri. 8-5, Sat., 10-2)
- + Hire additional librarian (Title 5 indicates that 9,500 FTES should have 5.5 Library Faculty).

Challenges include:

- +Loss of staff equals reduction of hours if overtime funds are not provided.
- +Rising cost of books and databases coincides with diminishing funds.
- + Permanent campus funding source for the Textbook Reserves and Reference Databases has yet to be identified.
- +Loss of dean position which provided leadership, structure and advocacy for library and librarians on campus and at District.

Opportunities include:

- +Continued outreach and collaboration with faculty to target purchases of books and materials that support their curriculum.
- +With fewer FTEs on campus, Librarians now have the opportunity to work more closely with students by scheduling appointments for reference assistance and by providing targeted workshops.

Action Plan:

- +Embed Librarians into additional learning communities.
- +Create assessments for Circulation Desk 1, 2 and Reference Desk.
- +Identify funding for e-books.
- +Continue providing excellent resources within our means and a caring and inviting environment for our students and campus.