

# SBVC

## Student Services Council

# AGENDA

March 28, 2019

10:00a.m.-12:00 p.m.

President's Conference Room - ADSS 207

### Members:

*Student Services Mission: To provide a system of support services that enhances student success and achievement of educational goals.*

	A	P		A	P
Scott Thayer, Ed.D.			Joanne Hinojosa		
Ailsa Aguilar-Kitibutr			Joseph Nguyen		
Andre Wooten			Justine Plemons		
Andrea Hecht			Kathy Kafela		
April Dale-Carter			Marco Cota		
Ariel Davis			Maria Trujillo		
Carmen Rodriguez			Oscar Rodriguez		
Celia Huston			Raymond Carlos		
Cindy Huerta			Sam Trejo		
Deanne Rabon			Shalita Tillman		
Elaine Akers			Sharaf Williams		
Fermin Ramirez			Veada Benjamin		
Jamie Herrera			Yancie Carter		

TOPIC	DISCUSSION	FURTHER ACTION
<p><b>1. Customer Service: "Enhancing the Student Experience"</b></p>	<ul style="list-style-type: none"> <li>Frontline staff let's continue to support students. Let's not forget about providing the necessary information and let them know we are available to support them.</li> <li>Website is being updated</li> <li>Student Newsletters are being sent monthly.</li> <li>Student Guidebook is in the works. President has guidebook about the campus and it looks similar to this. This is the newest version of the Black and Latinx books we have. We are also working on one for student services as well.</li> </ul> <p>Any questions about the theme for the year?</p>	
<p><b>2. Enrollment Update</b></p>	<ul style="list-style-type: none"> <li>Enrollment Snapshot: We are on track to hit our target. We feel confident that we will meet our goal. FTES is a little over 4,600 for the spring. A majority of the census dates have passed.</li> </ul> <p>Any questions about enrollment?</p>	

### 3. SBCCD Promise Program

- The official launch of The Free College Promise was in March. The Free College Promise is similar to the Valley Bound Program which was around for 10 years. A lot of publicity went out.
- We've been receiving a lot of inquiries about the Promise Program. A lot of high school seniors from our 23 feeder schools would like to participate. Please direct any questions to Sharaf or Carmen. Two items do have to complete in order to start the application process:
  - FAFSA Application/CA Dream Act
  - Summer Bridge Program
- Deadline is August 1<sup>st</sup> for this year.
- Benefits:
  - 2 years of free college tuition
  - Free textbooks
  - Access to laptops
  - \$300 for college expenses
  - Priority B registration
  - And other items
- Student commitment:
  - Full-time enrollment – 12 units or more
  - Attend the summer bridge program
  - Participate in workshops
  - Make satisfactory academic progress (2.0 GPA)
- Our Outreach teams have been to the schools.
- The application is open.
- Specific questions direct them to Carmen or Sharaf.
- There is a website: [freecollegepromise.com](http://freecollegepromise.com)
- The question is how many students will we serve?  
Answer: As many as apply and follow through with the application process.

	<p>A question has been whether adults can qualify and apply for the Promise Program because there isn't any information specifying that.</p> <p>We know we're going to have to address the adult school population. For this year we're focusing on the feeder high schools.</p> <p>We feel the essay helps set apart the serious students who will do their part and try to do well.</p> <p>If the standard is minimal the students might just only give minimal effort.</p> <p>We are just starting out with this program and we are far from perfect; we are all ears and open to ideas on how to improve this program. We need to establish guidelines and program rules. We are sorting our way through and the questions we have here are great questions. We're balancing out peoples vision with what we're doing with quality.</p>	
<p><b>4. AB705</b></p>	<ul style="list-style-type: none"> <li>▪ SSSP Committee, Counseling, English, Math and ESL staff and faculty have been working to figure out what the one year path will look like for English and Math; also the guided self-placement test.</li> <li>▪ Students will state their highest level of math and English based off their last successfully completed high school.</li> <li>▪ It's a transformational systemic change.</li> <li>▪ We need to be prepared to support the students.</li> </ul>	
<p><b>5. Guided Pathways</b></p>	<ul style="list-style-type: none"> <li>▪ Guided Pathways is continuing to be developed.</li> <li>▪ April 9<sup>th</sup> there is an event to work through some of the sequences to hopefully create some interest.</li> <li>▪ We want to make sure everyone is informed.</li> <li>▪ The pathways will really help to create structure.</li> </ul>	

<p><b>6. Student Equity</b></p>	<ul style="list-style-type: none"> <li>▪ We have an ongoing student equity plan.</li> <li>▪ We're required by legislation to have an update and that's due June 30.</li> <li>▪ State has provided the disproportionately impacted students which is changing constantly.</li> <li>▪ We have the student equity division which has provided structure; programs have been going and successfully serving students.</li> <li>▪ New program created by the State – SEAP – Student Equity and Achievement Program which includes SSSP, Student Equity and Basic Skills</li> </ul>	
<p><b>7. Student Services Monthly Updates (Mapping to Strategic Plans)</b></p>	<p>Activity (see handout)</p> <p>Way's, programs, ideas of how we can help our students succeed.</p> <p>They have to believe they can succeed.</p> <p>Yes, they have to believe it and we have to believe it.</p> <p>We know some things work like engagement. They feel a sense of belonging, support and encouragement.</p> <p>Creating an environment of such is easier said than done.</p> <p>One thing that was discussed was having a set of intake questions as a part of the onboarding process; the idea is to find out what they are really struggling with or where they need help.</p> <p>For example, "how certain are you about a major or a goal in college?" and they would answer, "certain or most-likely certain, etc." we can even ask about food insecurities in a nice way. That way we can touch bases with our students during our 30 minute session and follow through.</p>	

<b>8. Accreditation</b>	Hold for next committee meeting.	
<b>9. Other</b>	Announcements: <ul style="list-style-type: none"><li>▪ Health Fair is next Thursday!</li></ul>	

DRAFT