

Student Campus Climate Survey - 2019-2020

Q1 - Please indicate whether each of the following items was a major reason, a minor reason, or not a reason in your decision to enroll in classes at SBVC.

Question	Most important reason		Minor reason		Not a reason		Total
Desired course times	64.51%	629	25.74%	251	9.74%	95	975
Access to online classes	45.13%	440	27.79%	271	27.08%	264	975
Convenient location	64.10%	625	24.21%	236	11.69%	114	975
Advice from high school counselor/teacher/principal	22.87%	223	22.46%	219	54.67%	533	975
Advice from parents/relatives	26.46%	258	25.54%	249	48.00%	468	975
Financial aid/scholarship availability	65.85%	642	17.74%	173	16.41%	160	975
Social atmosphere/clubs	18.87%	184	32.51%	317	48.62%	474	975
College size	19.49%	190	35.69%	348	44.82%	437	975
Desired course offerings	75.18%	733	18.97%	185	5.85%	57	975
Low cost of attending	82.26%	802	11.28%	110	6.46%	63	975
Academic programs offered	65.74%	641	21.74%	212	12.51%	122	975
CTE programs offered	28.31%	276	27.18%	265	44.51%	434	975
Convenient location	64.10%	625	24.21%	236	11.69%	114	975
College size	19.49%	190	35.69%	348	44.82%	437	975
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Q2 - How often do you access your SBVC email account?

Answer	%	Count
Daily	64.16%	614
At least weekly	27.69%	265
At least monthly	3.34%	32
Less than monthly	3.45%	33
Never	1.36%	13
Total	100%	957

Q3 - If you could start college over, would you choose to attend SBVC?

Answer	%	Count
Definitely yes	61.44%	588
Probably yes	27.06%	259
Uncertain	7.84%	75
Probably not	2.82%	27
Definitely not	0.84%	8
Total	100%	957

Q4 - What is your overall impression of the reputation of SBVC?

Answer	%	Count
Excellent	42.32%	405
Good	41.69%	399
Average	14.00%	134
Below average	1.36%	13
Poor	0.63%	6
Total	100%	957

Q5 - As a result of taking classes at SBVC, please indicate how much you have developed in the areas listed below.

Question	High skill development		Moderate skill development		Low skill development		No skill development		Total
Good communication through writing	35.54%	322	52.43%	475	7.06%	64	4.97%	45	906
Confident and clear speaking ability	34.33%	311	48.12%	436	10.26%	93	7.28%	66	906
Effective leader and/ or group participant	34.55%	313	42.83%	388	14.90%	135	7.73%	70	906
Understanding of your culture/history	36.09%	327	37.86%	343	13.25%	120	12.80%	116	906
Assume civic, political, and/or social responsibility for self	34.55%	313	40.29%	365	14.35%	130	10.82%	98	906
Set goals for personal and/or professional development	56.29%	510	33.77%	306	5.85%	53	4.08%	37	906
Computer proficiency for obtaining information and/or problem solving	36.53%	331	41.94%	380	12.69%	115	8.83%	80	906
Critically evaluate information on the Internet	38.74%	351	42.60%	386	11.70%	106	6.95%	63	906
Proficiency in mathematical calculations and quantitative reasoning	28.15%	255	45.14%	409	15.56%	141	11.15%	101	906
Effective Interpersonal skills (working with others)	44.92%	407	38.96%	353	10.93%	99	5.19%	47	906
Understanding the vocabulary of my discipline (major)	49.12%	445	40.18%	364	6.29%	57	4.42%	40	906

Question	High skill development		Moderate skill development		Low skill development		No skill development		Total
Behaving in an ethical and honest manner	62.47%	566	27.48%	249	4.75%	43	5.30%	48	906

Q6 - Indicate your level of agreement with aspects of SBVC campus life listed below:

Question	Agree		Disagree		Total
SBVC has a positive reputation in the community.	91.75%	801	8.25%	72	873
Classes at SBVC are accessible to those who want to attend.	95.30%	832	4.70%	41	873
In general, SBVCs faculty are sensitive to the needs of students from all backgrounds.	88.89%	776	11.11%	97	873
In general, SBVCs staff are sensitive to the needs of students from all backgrounds.	87.97%	768	12.03%	105	873
The catalog and course schedules are accessible, easy to follow, and accurate.	89.92%	785	10.08%	88	873
Faculty are clear about the rules regarding academic honesty.	95.53%	834	4.47%	39	873
In general, office workers are knowledgeable.	87.06%	760	12.94%	113	873
I am able to take the courses I need at the times that fit my schedule.	84.65%	739	15.35%	134	873
The library is open at hours that are convenient for my schedule.	90.38%	789	9.62%	84	873
Campus tutorial services are available during times that fit with my schedule.	85.91%	750	14.09%	123	873
The resources available in the library are adequate in assisting with my assignment completion.	92.78%	810	7.22%	63	873
I feel safe on the SBVC campus.	85.34%	745	14.66%	128	873
SBVC is free of gender bias.	95.07%	830	4.93%	43	873
SBVC is free of racial bias.	93.70%	818	6.30%	55	873

Q8 - Rate how satisfied or dissatisfied you are with each of the following areas at SBVC:

Question	Satisfied		Neutral		Dissatisfied		Total
Academic environment	76.48%	631	21.94%	181	1.58%	13	825
Club membership opportunities	35.10%	291	60.19%	499	4.70%	39	829
Classroom environment	71.76%	592	25.70%	212	2.55%	21	825
Academic/CTE program quality	56.78%	469	41.53%	343	1.69%	14	826
Course variety offered	74.67%	616	21.70%	179	3.64%	30	825
New building appearance	72.57%	598	25.97%	214	1.46%	12	824
New building functionality	70.70%	584	27.48%	227	1.82%	15	826
Campus landscaping appearance	77.13%	634	21.05%	173	1.82%	15	822
Customer service during campus office visits	62.76%	519	30.83%	255	6.41%	53	827
The level of safety and security on campus	64.65%	534	28.69%	237	6.66%	55	826
Access to campus resources and services this semester	67.72%	556	25.94%	213	6.33%	52	821

Q9 - Rate how satisfied or dissatisfied you are with each of the following aspects of SBVC technology:

Question	Satisfied		Neutral		Dissatisfied		Total
Computer access in campus computer laboratories	71.89%	578	27.11%	218	1.00%	8	804
Internet access in campus computer laboratories	73.13%	588	26.00%	209	0.87%	7	804
Campus WiFi access	68.78%	553	23.26%	187	7.96%	64	804
SBVC's website usability	78.48%	631	18.78%	151	2.74%	22	804
SBVCs website accuracy of information	74.13%	596	21.77%	175	4.10%	33	804
Access to online courses	77.86%	626	17.79%	143	4.35%	35	804
Learning experience of online courses	63.93%	514	25.37%	204	10.70%	86	804

Q12 - How do you rate the quality of the following services?

Question	Satisfied		Neutral		Dissatisfied		Never used this service		Total
ALEKS Lab	18.00%	142	19.01%	150	1.14%	9	61.85%	488	789
CalWorks	17.87%	141	16.60%	131	0.89%	7	64.64%	510	789
Dreamers' Resource Center	15.21%	120	14.07%	111	0.89%	7	69.84%	551	789
EOP&S/CARE	27.12%	214	13.69%	108	1.14%	9	58.05%	458	789
First Year Experience (FYE)	32.45%	256	15.08%	119	1.14%	9	51.33%	405	789
Guardian Scholars	12.55%	99	14.20%	112	0.76%	6	72.50%	572	789
The Huddle	11.03%	87	15.97%	126	0.76%	6	72.24%	570	789
Puente	11.03%	87	15.59%	123	0.63%	5	72.75%	574	789
Reading Lab	21.80%	172	16.60%	131	0.25%	2	61.34%	484	789
STAR	15.59%	123	14.96%	118	0.38%	3	69.07%	545	789
Student Success Center	48.16%	380	19.14%	151	0.89%	7	31.81%	251	789
Supplemental Instruction (SI) groups	19.90%	157	15.84%	125	0.13%	1	64.13%	506	789
Tumaini	10.77%	85	15.59%	123	0.25%	2	73.38%	579	789
Free College Promise Program	29.91%	236	11.79%	93	1.14%	9	57.16%	451	789
Writing Center	47.28%	373	15.34%	121	2.03%	16	35.36%	279	789

Q13 - How do you rate the quality of the following services?

Question	Satisfied		Neutral		Dissatisfied		Never used this service		Total
Academic counseling	60.54%	468	22.90%	177	10.48%	81	6.08%	47	773
Admissions Office	65.59%	507	26.26%	203	4.53%	35	3.62%	28	773
Athletics	17.34%	134	15.14%	117	0.52%	4	67.01%	518	773
Bookstore	70.63%	546	19.02%	147	2.85%	22	7.50%	58	773
Cafeteria	49.68%	384	19.92%	154	5.05%	39	25.36%	196	773
Campus Police	41.53%	321	16.95%	131	2.59%	20	38.94%	301	773
Campus Business Office	38.68%	299	17.98%	139	1.03%	8	42.30%	327	773
Campus Police	39.46%	305	16.30%	126	2.07%	16	42.17%	326	773
Career Counseling	45.54%	352	19.92%	154	6.73%	52	27.81%	215	773
Child Care Center	15.27%	118	11.38%	88	0.65%	5	72.70%	562	773
Disabled Students Programs & Services	20.57%	159	11.64%	90	1.03%	8	66.75%	516	773
Financial Aid Office	49.42%	382	24.71%	191	10.87%	84	15.01%	116	773
Health Services	30.66%	237	12.55%	97	0.91%	7	55.89%	432	773
International Student Services	14.23%	110	10.22%	79	0.52%	4	75.03%	580	773
Library	73.22%	566	14.62%	113	0.91%	7	11.25%	87	773
Student Activities (student government, clubs, etc.)	23.42%	181	15.01%	116	1.29%	10	60.28%	466	773
Student Life Office	25.36%	196	14.75%	114	0.26%	2	59.64%	461	773
The Sunroom	27.55%	213	14.36%	111	1.03%	8	57.05%	441	773
Tutorial Services	36.35%	281	14.75%	114	1.16%	9	47.74%	369	773
Veterans' Resource Center	15.52%	120	11.00%	85	0.39%	3	73.09%	565	773

Q14 - Rate how informed you feel you are regarding the support services that can improve your educational success.

Answer	%	Count
Very informed	49.02%	376
Somewhat informed	44.59%	342
Not informed	6.39%	49
Total	100%	767

Q17 - When would you like campus services available to you? (Check all that apply.)

Answer	%	Count
Morning	27.59%	508
Afternoon	28.35%	522
Evening	24.28%	447
Weekends	19.77%	364
Total	100%	1841

Q19 - Please respond to the following access questions.

Question	Yes		No		Total
Do you have a computer with Internet access at home?	94.13%	721	5.87%	45	766
Do you use public transportation regularly to get to campus?	29.50%	226	70.50%	540	766
Are you employed outside of your home?	52.22%	400	47.78%	366	766

Q21 - How many hours per week do you generally work?

Answer	%	Count
40 or more	28.32%	113
I am not employed outside the home; I am a stay at home caregiver.	1.25%	5
21-40	43.86%	175
11-20	19.80%	79
1-10	6.77%	27
Total	100%	399

Q22 - How many units have you completed at SBVC?

Answer	%	Count
15 or less	30.62%	233
16-30	30.22%	230
31-45	13.14%	100
46-60	10.64%	81
60 or more	15.37%	117
Total	100%	761

Q23 - Which gender do you identify with?

Answer	%	Count
Female	71.88%	547
Male	26.15%	199
Prefer to self-describe	0.39%	3
Prefer not to say	1.58%	12
Total	100%	761

Q24 - Select your ethnicity? (You may choose more than one if multi-ethnic).

Answer	%	Count
African American/Black	11.95%	104
Asian	5.40%	47
Caucasian/White	19.54%	170
Filipino	1.95%	17
Hispanic	56.44%	491
Native American/Alaskan Native	3.79%	33
Pacific Islander	0.92%	8
Total	100%	870

Q25 - What is your educational goal at SBVC? (You may choose more than one.)

Answer	%	Count
Associates degree with transfer	50.94%	542
Associates degree without transfer	15.60%	166
Certificate	13.63%	145
Personal development	9.21%	98
Fulfill a course requirement at another college	3.67%	39
Update skills for current employment	3.48%	37
Other	3.48%	37
Total	100%	1064