

## *Student Campus Climate Survey - 2018-2019*

**Q1 - Please indicate whether each of the following items was a major reason, a minor reason, or not a reason in your decision to enroll in classes at SBVC.**

Question	Most important reason		Minor reason		Not a reason		Total
Desired course offerings	78.42%	418	15.76%	84	5.82%	31	533
Advice from high school counselor/teacher/principal	22.14%	118	18.39%	98	59.47%	317	533
Convenient location	59.85%	319	25.70%	137	14.45%	77	533
Advice from parents/relatives	25.52%	136	22.89%	122	51.59%	275	533
Financial aid/scholarship availability	66.60%	355	18.57%	99	14.82%	79	533
Social atmosphere/clubs	16.70%	89	30.96%	165	52.35%	279	533
Desired course times	67.35%	359	24.02%	128	8.63%	46	533
College size	20.83%	111	32.83%	175	46.34%	247	533
Low cost of attending	80.30%	428	14.45%	77	5.25%	28	533
Academic programs offered	66.79%	356	20.64%	110	12.57%	67	533
CTE programs offered	27.95%	149	26.27%	140	45.78%	244	533
Convenient location	59.85%	319	25.70%	137	14.45%	77	533
College size	20.83%	111	32.83%	175	46.34%	247	533
CTE programs offered	27.95%	149	26.27%	140	45.78%	244	533
Academic programs offered	66.79%	356	20.64%	110	12.57%	67	533
Low cost of attending	80.30%	428	14.45%	77	5.25%	28	533
Desired course offerings	78.42%	418	15.76%	84	5.82%	31	533
Desired course times	67.35%	359	24.02%	128	8.63%	46	533
Social atmosphere/clubs	16.70%	89	30.96%	165	52.35%	279	533
Financial aid/scholarship availability	66.60%	355	18.57%	99	14.82%	79	533
Advice from parents/relatives	25.52%	136	22.89%	122	51.59%	275	533
Advice from high school counselor/teacher/principal	22.14%	118	18.39%	98	59.47%	317	533

### Q2 - How often do you access your SBVC email account?

Answer	%	Count
Daily	56.02%	293
At least weekly	27.34%	143
At least monthly	8.03%	42
Less than monthly	2.68%	14
Never	5.93%	31
Total	100%	523

### Q3 - If you could start college over, would you choose to attend SBVC?

Answer	%	Count
Definitely yes	57.44%	301
Probably yes	23.85%	125
Uncertain	12.02%	63
Probably not	4.58%	24
Definitely not	2.10%	11
Total	100%	524

### Q4 - What is your overall impression of the reputation of SBVC?

Answer	%	Count
Excellent	40.46%	212
Good	38.36%	201
Average	17.37%	91
Below average	3.24%	17
Poor	0.57%	3
Total	100%	524

**Q5 - As a result of taking classes at SBVC, please indicate how much you have developed in the areas listed below.**

Question	High skill development		Moderate skill development		Low skill development		No skill development		Total
Good communication through writing	40.49%	200	46.15%	228	7.29%	36	6.07%	30	494
Confident and clear speaking ability	36.64%	181	45.95%	227	10.53%	52	6.88%	34	494
Effective leader and/ or group participant	33.81%	167	45.34%	224	13.77%	68	7.09%	35	494
Understanding of your culture/history	36.44%	180	35.43%	175	13.16%	65	14.98%	74	494
Assume civic, political, and/or social responsibility for self	32.79%	162	40.28%	199	14.17%	70	12.75%	63	494
Set goals for personal and/or professional development	59.51%	294	27.94%	138	7.89%	39	4.66%	23	494
Computer proficiency for obtaining information and/or problem solving	34.82%	172	40.49%	200	12.75%	63	11.94%	59	494
Critically evaluate information on the Internet	41.70%	206	39.47%	195	9.51%	47	9.31%	46	494
Proficiency in mathematical calculations and quantitative reasoning	31.38%	155	39.68%	196	15.79%	78	13.16%	65	494
Effective Interpersonal skills (working with others)	46.96%	232	38.46%	190	9.72%	48	4.86%	24	494
Understanding the vocabulary of my discipline (major)	48.58%	240	39.88%	197	6.07%	30	5.47%	27	494

Behaving in an ethical and honest manner	62.75%	310	25.51%	126	5.26%	26	6.48%	32	494
--	--------	-----	--------	-----	-------	----	-------	----	-----

**Q6 - Indicate your level of agreement with aspects of SBVC campus life listed below:**

Question	Agree		Disagree		Total
SBVC has a positive reputation in the community.	85.02%	403	14.98%	71	474
Classes at SBVC are accessible to those who want to attend.	93.46%	443	6.54%	31	474
In general, SBVCs faculty are sensitive to the needs of students from all backgrounds.	87.97%	417	12.03%	57	474
In general, SBVCs staff are sensitive to the needs of students from all backgrounds.	86.92%	412	13.08%	62	474
The catalog and course schedules are accessible, easy to follow, and accurate.	89.66%	425	10.34%	49	474
Faculty are clear about the rules regarding academic honesty.	95.15%	451	4.85%	23	474
In general, office workers are knowledgeable.	80.80%	383	19.20%	91	474
I am able to take the courses I need at the times that fit my schedule.	80.59%	382	19.41%	92	474
The library is open at hours that are convenient for my schedule.	87.55%	415	12.45%	59	474
Campus tutorial services are available during times that fit with my schedule.	80.17%	380	19.83%	94	474
The resources available in the library are adequate in assisting with my assignment completion.	92.19%	437	7.81%	37	474
I feel safe on the SBVC campus.	81.86%	388	18.14%	86	474
SBVC is free of gender bias.	92.41%	438	7.59%	36	474
SBVC is free of racial bias.	89.87%	426	10.13%	48	474

**Q8 - Rate how satisfied or dissatisfied you are with each of the following areas at SBVC:**

Question	Satisfied		Neutral		Dissatisfied		Total
Academic environment	76.97%	351	21.27%	97	1.75%	8	456
Club membership opportunities	39.65%	180	54.19%	246	6.17%	28	454
Classroom environment	74.07%	337	21.98%	100	3.96%	18	455
Academic/CTE program quality	58.06%	263	38.85%	176	3.09%	14	453
Course variety offered	73.41%	334	19.56%	89	7.03%	32	455
New building appearance	76.60%	347	21.19%	96	2.21%	10	453
New building functionality	72.75%	331	24.84%	113	2.42%	11	455
Campus landscaping appearance	77.75%	353	18.94%	86	3.30%	15	454
Customer service during campus office visits	67.62%	307	23.57%	107	8.81%	40	454
The level of safety and security on campus	65.42%	297	25.33%	115	9.25%	42	454
Access to campus resources and services	74.56%	337	21.68%	98	3.76%	17	452

**Q9 - Rate how satisfied or dissatisfied you are with each of the following aspects of SBVC technology:**

Question	Satisfied		Neutral		Dissatisfied		Total
Computer access in campus computer laboratories	76.14%	335	20.23%	89	3.64%	16	440
Internet access in campus computer laboratories	79.09%	348	18.64%	82	2.27%	10	440
Campus WiFi access	77.27%	340	17.95%	79	4.77%	21	440
SBVC's website usability	80.00%	352	16.36%	72	3.64%	16	440
SBVCs website accuracy of information	79.32%	349	16.82%	74	3.86%	17	440
Access to online courses	75.68%	333	20.23%	89	4.09%	18	440
Learning experience of online courses	65.68%	289	29.55%	130	4.77%	21	440

### Q12 - How do you rate the quality of the following services?

Question	Satisfied		Neutral		Dissatisfied		Never used this service		Total
ALEKS Lab	18.14%	78	12.79%	55	1.86%	8	67.21%	289	430
CalWorks	15.12%	65	13.26%	57	0.47%	2	71.16%	306	430
Dreamers' Resource Center	12.33%	53	9.07%	39	0.23%	1	78.37%	337	430
EOP&S/CARE	27.21%	117	9.30%	40	1.40%	6	62.09%	267	430
First Year Experience (FYE)	21.63%	93	8.84%	38	1.63%	7	67.91%	292	430
Guardian Scholars	11.63%	50	8.84%	38	0.23%	1	79.30%	341	430
The Huddle	9.53%	41	9.30%	40	0.23%	1	80.93%	348	430
Puente	8.84%	38	10.23%	44	0.47%	2	80.47%	346	430
Reading Lab	23.26%	100	11.63%	50	0.70%	3	64.42%	277	430
STAR	13.49%	58	10.70%	46	0.47%	2	75.35%	324	430
Student Success Center	46.74%	201	14.19%	61	2.79%	12	36.28%	156	430
Supplemental Instruction (SI) groups	21.63%	93	10.00%	43	0.23%	1	68.14%	293	430
Tumaini	9.30%	40	10.70%	46	0.00%	0	80.00%	344	430
Valley-Bound Commitment	13.95%	60	8.60%	37	0.70%	3	76.74%	330	430
Writing Center	45.35%	195	10.93%	47	2.09%	9	41.63%	179	430

### Q13 - How do you rate the quality of the following services?

Question	Satisfied		Neutral		Dissatisfied		Never used this service		Total
Academic counseling	51.42%	218	25.94%	110	13.44%	57	9.20%	39	424
Admissions Office	64.62%	274	22.88%	97	9.20%	39	3.30%	14	424
Athletics	14.39%	61	9.43%	40	1.18%	5	75.00%	318	424
Bookstore	64.86%	275	22.17%	94	4.72%	20	8.25%	35	424
Cafeteria	47.88%	203	17.69%	75	6.60%	28	27.83%	118	424
Campus Police	37.03%	157	17.22%	73	3.77%	16	41.98%	178	424
Campus Business Office	35.85%	152	15.57%	66	1.42%	6	47.17%	200	424
Campus Police	37.26%	158	13.68%	58	4.25%	18	44.81%	190	424

Career Counseling	40.80%	173	17.45%	74	7.78%	33	33.96%	144	424
Child Care Center	13.92%	59	8.25%	35	1.65%	7	76.18%	323	424
Disabled Students Programs & Services	21.46%	91	7.55%	32	1.89%	8	69.10%	293	424
Financial Aid Office	51.89%	220	20.28%	86	13.21%	56	14.62%	62	424
Health Services	29.25%	124	11.08%	47	1.18%	5	58.49%	248	424
International Student Services	12.03%	51	8.02%	34	0.47%	2	79.48%	337	424
Library	73.82%	313	11.79%	50	1.89%	8	12.50%	53	424
Student Activities (student government, clubs, etc.)	23.58%	100	13.21%	56	1.89%	8	61.32%	260	424
Student Life Office	25.24%	107	13.44%	57	0.94%	4	60.38%	256	424
The Sunroom	26.89%	114	11.08%	47	1.89%	8	60.14%	255	424
Tutorial Services	33.96%	144	9.91%	42	1.42%	6	54.72%	232	424
Veterans' Resource Center	15.33%	65	7.55%	32	0.00%	0	77.12%	327	424

**Q14 - Rate how informed you feel you are regarding the support services that can improve your educational success.**

Answer	%	Count
Very informed	44.55%	184
Somewhat informed	42.13%	174
Not informed	13.32%	55
Total	100%	413

**Q17 - When would you like campus services available to you? (Check all that apply.)**

Answer	%	Count
Morning	25.59%	249
Afternoon	25.80%	251
Evening	26.82%	261
Weekends	21.79%	212
Total	100%	973

**Q19 - Please respond to the following access questions.**

Question	Yes		No		Total
Do you have a computer with Internet access at home?	92.94%	382	7.06%	29	411
Do you use public transportation regularly to get to campus?	29.68%	122	70.32%	289	411
Are you employed outside of your home?	59.85%	246	40.15%	165	411

**Q21 - How many hours per week do you generally work?**

Answer	%	Count
40 or more	29.27%	72
I am not employed outside the home; I am a stay at home caregiver.	4.47%	11
21-40	37.80%	93
11-20	22.36%	55
1-10	6.10%	15
Total	100%	246

**Q22 - How many units have you completed at SBVC?**

Answer	%	Count
15 or less	30.22%	123
16-30	24.82%	101
31-45	16.71%	68
46-60	11.06%	45
60 or more	17.20%	70
Total	100%	407



### Q23 - Which gender do you identify with?

Answer	%	Count
Female	73.71%	300
Male	21.62%	88
Prefer to self-describe	2.46%	10
Prefer not to say	2.21%	9
Total	100%	407

### Q24 - Select your ethnicity? (You may choose more than one if multi-ethnic).

Answer	%	Count
African American/Black	16.41%	75
Asian	3.94%	18
Caucasian/White	22.98%	105
Filipino	1.31%	6
Hispanic	50.55%	231
Native American/Alaskan Native	3.06%	14
Pacific Islander	1.75%	8
Total	100%	457

### Q25 - What is your educational goal at SBVC? (You may choose more than one.)

Answer	%	Count
Associates degree with transfer	47.35%	268
Associates degree without transfer	15.90%	90
Certificate	13.96%	79
Personal development	9.36%	53
Fulfill a course requirement at another college	4.42%	25
Update skills for current employment	4.24%	24
Other	4.77%	27
Total	100%	