



SBVC Student Campus Climate Survey 2016-2017

In order to better meet your needs as a student, we need your input about the courses and services we offer. Please take a moment to answer the following questions about your experiences at SBVC. Indicate your responses by placing a check in the appropriate box. Space for additional comments is provided at the end. Thank you for your participation.

1) Please indicate whether each of the following items was a major reason, a minor reason, or not a reason in your decision to enroll in classes at SBVC.

	<i>1-Most Important Reason</i>	<i>2-Minor Reason</i>	<i>3-Not a Reason</i>
a) Convenient location	695 (68.7%)	208 (20.6%)	90 (8.9%)
b) Size of the college	277 (27.4%)	295 (29.2%)	404 (39.9%)
c) Vocational programs offered	434 (42.9%)	227 (22.4%)	324 (32.0%)
d) Academic programs offered	688 (68.0%)	211 (20.8%)	86 (8.5%)
e) Low cost of attending	837 (82.7%)	110 (10.9%)	45 (4.4%)
f) Offered the courses I wanted	828 (81.8%)	123 (12.2%)	33 (3.3%)
g) Offered classes at the time I wanted	783 (77.4%)	149 (14.7%)	53 (5.2%)
h) Social atmosphere	278 (27.5%)	305 (30.1%)	387 (38.2%)
i) Availability of scholarships or financial aid	600 (59.3%)	219 (21.6%)	162 (16.0%)
j) Advice from parents, relatives, or friends	282 (27.9%)	253 (25.0%)	437 (43.2%)
k) Advice from high school counselor, teacher or principal	237 (23.4%)	186 (18.4%)	543 (53.7%)

77 (7.6%)

*Other (100 character max)

2) (Optional) Include comments about your responses here (200 character max).

158 (15.6%)

3) If you could start college over, would you choose to attend SBVC?

<i>Definitely Yes</i>	<i>Probably Yes</i>	<i>Uncertain</i>	<i>Probably No</i>	<i>Definitely No</i>
644 (63.6%)	230 (22.7%)	84 (8.3%)	29 (2.9%)	15 (1.5%)

4) What is your overall impression of the reputation of SBVC?

<i>Excellent</i>	<i>Good</i>	<i>Average</i>	<i>Below Average</i>	<i>Poor</i>
481 (47.5%)	380 (37.5%)	101 (10.0%)	24 (2.4%)	11 (1.1%)

5) Please indicate how much you have developed in the areas listed below as a result of taking classes at SBVC .

	<i>I have become very skillful =1</i>	<i>Moderate skill development = 2</i>	<i>Very little skill development = 3</i>	<i>No skill development in this area=4</i>
a) Ability to communicate in writing	457 (45.2%)	391 (38.6%)	84 (8.3%)	54 (5.3%)
b) Ability to speak clearly	470 (46.4%)	353 (34.9%)	97 (9.6%)	61 (6.0%)
c) Defend my positions in a debate or argument	374 (37.0%)	356 (35.2%)	154 (15.2%)	101 (10.0%)
d) Work effectively as a leader and/or participant in a group.	503 (49.7%)	282 (27.9%)	115 (11.4%)	83 (8.2%)
e) Understanding of my culture and history	421 (41.6%)	260 (25.7%)	173 (17.1%)	130 (12.8%)
f) Assume civic, political, and/or social responsibility for my actions	412 (40.7%)	307 (30.3%)	145 (14.3%)	117 (11.6%)
g) Set goals for my personal and professional development	643 (63.5%)	218 (21.5%)	84 (8.3%)	44 (4.3%)
h) Work with computers to find information and solve problems	495 (48.9%)	277 (27.4%)	128 (12.6%)	78 (7.7%)
i) Critically evaluate information I find on the Internet	512 (50.6%)	285 (28.2%)	120 (11.9%)	65 (6.4%)
j) Perform mathematical calculations and quantitative reasoning	446 (44.1%)	350 (34.6%)	116 (11.5%)	71 (7.0%)

6) Indicate your level of satisfaction with aspects of SBVC campus life listed below.

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
a) SBVC has a strong reputation in the community.	417 (41.2%)	484 (47.8%)	84 (8.3%)	15 (1.5%)
b) I would recommend SBVC to a friend.	638 (63.0%)	319 (31.5%)	25 (2.5%)	14 (1.4%)
c) Classes at SBVC are accessible to all who want to attend.	649 (64.1%)	295 (29.2%)	41 (4.1%)	12 (1.2%)
d) In general, the faculty and staff on this campus make an effort to be helpful and courteous.	585 (57.8%)	324 (32.0%)	56 (5.5%)	34 (3.4%)
e) In general, SBVC's faculty and staff are sensitive to the needs of students from all backgrounds.	541 (53.5%)	360 (35.6%)	70 (6.9%)	28 (2.8%)
f) In general, office workers are courteous.	489 (48.3%)	378 (37.4%)	90 (8.9%)	35 (3.5%)
g) In general, office workers are knowledgeable.	470 (46.4%)	385 (38.0%)	102 (10.1%)	29 (2.9%)
h) Faculty are clear about the rules regarding academic honesty.	646 (63.8%)	303 (29.9%)	30 (3.0%)	14 (1.4%)
i) I generally receive information about campus events in a timely manner.	550 (54.3%)	357 (35.3%)	67 (6.6%)	16 (1.6%)
j) The catalog and course schedules are accessible and easy to follow.	593 (58.6%)	338 (33.4%)	54 (5.3%)	9 (0.9%)
k) I am able to take the courses I need in the required sequence.	530 (52.4%)	343 (33.9%)	98 (9.7%)	21 (2.1%)
l) I am able to get the courses I need at the times that fit my schedule.	483 (47.7%)	366 (36.2%)	115 (11.4%)	29 (2.9%)
m) Meeting times for any required SI groups or courses are clearly shown when I register.	432 (42.7%)	383 (37.8%)	129 (12.7%)	41 (4.1%)
n) The library is open during hours that fit into my schedule.	551 (54.4%)	345 (34.1%)	75 (7.4%)	23 (2.3%)
o) Tutoring services are available during hours that fit into my schedule.	439 (43.4%)	380 (37.5%)	129 (12.7%)	39 (3.9%)
p) The books, magazines, and databases available in the library are adequate to complete my assignments	525 (51.9%)	407 (40.2%)	45 (4.4%)	11 (1.1%)
q) I feel safe on the SBVC campus.	440 (43.5%)	395 (39.0%)	106 (10.5%)	49 (4.8%)
r) SBVC is free of gender bias.	575 (56.8%)	359 (35.5%)	42 (4.2%)	13 (1.3%)
s) SBVC is free of racial bias.	560 (55.3%)	362 (35.8%)	47 (4.6%)	21 (2.1%)

7) (Optional) Include any comments you wish to make about your responses to the questions above (400 character max).

112 (11.1%)

8) Please rate how satisfied or dissatisfied you are with each of the following aspects of SBVC technology.

	1-Totally Satisfied	2	3	4	5-Totally Dissatisfied
a) Campus computer laboratories provide me with adequate access to computers and the Internet.	680 (67.2%)	191 (18.9%)	111 (11.0%)	9 (0.9%)	7 (0.7%)
b) Campus computer laboratories provide me with adequate access to the Internet.	679 (67.1%)	207 (20.5%)	97 (9.6%)	11 (1.1%)	4 (0.4%)
c) User-friendly website	696 (68.8%)	201 (19.9%)	78 (7.7%)	14 (1.4%)	10 (1.0%)
d) Access to online courses	700 (69.2%)	205 (20.3%)	77 (7.6%)	5 (0.5%)	9 (0.9%)
e) access to wifi on campus	587 (58.0%)	205 (20.3%)	129 (12.7%)	39 (3.9%)	33 (3.3%)
f) Usage of technology in the classroom	549 (54.2%)	271 (26.8%)	120 (11.9%)	29 (2.9%)	23 (2.3%)

9) How many email accounts do you have? 12 (1.2%) None 122 (12.2%) 1462 (45.7%) 2415 (41.0%) 3 or More

10) How often do you use your SBVC email account? 77 (7.6%) Less than once a week 156 (15.7%) Once a week 186 (13.7%) 2 or 3 times a week 202 (26.8%) 3 or 4 times a week 323 (36.2%) Every day

11) Rate how satisfied or dissatisfied you are with each of the areas at SBVC:

	1-Totally Satisfied	2	3	4	5-Totally Dissatisfied
a) Academic environment	583 (57.6%)	289 (28.6%)	108 (10.7%)	12 (1.2%)	10 (1.0%)
b) Opportunities to make friends, network, and join clubs	479 (47.3%)	267 (26.4%)	179 (17.7%)	44 (4.3%)	24 (2.4%)
c) Classroom environment	547 (54.1%)	316 (31.2%)	106 (10.5%)	14 (1.4%)	13 (1.3%)
d) Quality of academic programs	590 (58.3%)	280 (27.7%)	102 (10.1%)	18 (1.8%)	8 (0.8%)
e) Variety of courses offered	592 (58.5%)	275 (27.2%)	95 (9.4%)	21 (2.1%)	14 (1.4%)
f) Choices of food and drinks on campus	387 (38.2%)	266 (26.3%)	212 (20.9%)	72 (7.1%)	56 (5.5%)
g) Appearance of the new buildings	572 (66.4%)	221 (21.8%)	74 (7.3%)	16 (1.6%)	14 (1.4%)
h) Appearance of campus landscaping	649 (64.1%)	215 (21.2%)	91 (9.0%)	28 (2.8%)	13 (1.3%)
i) Customer service I receive from the offices I visit	505 (49.9%)	288 (28.5%)	122 (12.1%)	48 (4.7%)	38 (3.8%)
j) Level of safety and security on campus	454 (44.9%)	314 (31.0%)	146 (14.4%)	44 (4.3%)	31 (3.1%)
k) Access to campus resources and services (See the next question (13) for a list.)	548 (54.2%)	286 (28.3%)	124 (12.3%)	16 (1.6%)	11 (1.1%)

12) Please take a moment to explain any responses where you indicated totally satisfied or totally dissatisfied (400 character max).

203 (20.1%)

13) Which programs or services have you used and how do you rate the quality of their services?

	<i>Never Used the Service</i>	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>
a) Valley-Bound Commitment	810 (80.0%)	92 (9.1%)	38 (3.8%)	15 (1.5%)
b) CalWorks	755 (74.6%)	109 (10.8%)	54 (5.3%)	20 (2.0%)
c) EOP&S/CARE	643 (63.5%)	240 (23.7%)	42 (4.2%)	25 (2.5%)
d) Puente	832 (82.2%)	49 (4.8%)	37 (3.7%)	13 (1.3%)
e) STAR	790 (78.1%)	85 (8.4%)	41 (4.1%)	21 (2.1%)
f) First Year Experience (FYE)	824 (81.4%)	65 (6.4%)	39 (3.9%)	17 (1.7%)
g) Tumaini	855 (84.5%)	25 (2.5%)	36 (3.6%)	15 (1.5%)
h) Supplemental Instruction (SI) groups	648 (64.0%)	197 (19.5%)	78 (7.7%)	22 (2.2%)
i) Student Success Center	420 (41.5%)	431 (42.6%)	93 (9.2%)	20 (2.0%)
j) ALEKS	736 (72.7%)	105 (10.4%)	57 (5.6%)	29 (2.9%)
k) The Huddle	851 (84.1%)	29 (2.9%)	34 (3.4%)	16 (1.6%)
l) Writing Center	422 (41.7%)	369 (36.5%)	135 (13.3%)	38 (3.8%)
m) Reading Lab	672 (66.4%)	197 (19.5%)	59 (5.8%)	18 (1.8%)

14) (Optional) What would you do to improve any of the services listed above (400 character max)?

109 (10.8%)

15) Do you receive information about how the support services can improve your educational success?

312 (30.8%) *Very regularly informed* 423 (41.8%) *Somewhat regularly informed* 175 (17.3%) *Rarely informed* 58 (5.7%) *Never informed*

16) Which services have you used and how do you rate the quality of services you have received? (Choose all that apply.)

	<i>Never Used the Service</i>	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>
a) Academic counseling services	197 (19.5%)	514 (50.8%)	211 (20.8%)	60 (5.9%)
b) Athletics	809 (79.9%)	89 (8.8%)	49 (4.8%)	9 (0.9%)
c) Bookstore	88 (8.7%)	631 (62.4%)	239 (23.6%)	26 (2.6%)
d) Transfer and Career Services	560 (55.3%)	259 (25.6%)	106 (10.5%)	30 (3.0%)
e) Disabled Students Programs & Services	766 (75.7%)	135 (13.3%)	46 (4.5%)	13 (1.3%)
f) Child Care Center	838 (82.8%)	66 (6.5%)	33 (3.3%)	14 (1.4%)
g) Career Counseling	583 (57.6%)	271 (26.8%)	81 (8.0%)	23 (2.3%)
h) Health Services	626 (61.9%)	252 (24.9%)	69 (6.8%)	14 (1.4%)
i) Financial Aid Office	183 (18.1%)	464 (45.8%)	230 (22.7%)	99 (9.8%)
j) Tutorial Services	531 (52.5%)	332 (32.8%)	80 (7.9%)	14 (1.4%)
k) International Student Services	864 (85.4%)	55 (5.4%)	28 (2.8%)	9 (0.9%)
l) Campus Police	683 (67.5%)	191 (18.9%)	68 (6.7%)	18 (1.8%)
m) Library	158 (15.6%)	713 (70.5%)	83 (8.2%)	16 (1.6%)
n) Veterans' Resource Center	819 (80.9%)	80 (7.9%)	35 (3.5%)	18 (1.8%)
o) Admissions Office	130 (12.8%)	628 (62.1%)	175 (17.3%)	34 (3.4%)
p) Student Activities (student gov., clubs, etc.)	645 (63.7%)	227 (22.4%)	61 (6.0%)	19 (1.9%)
q) Campus Business Office	696 (68.8%)	201 (19.9%)	43 (4.2%)	15 (1.5%)
r) Student Life	670 (66.2%)	219 (21.6%)	54 (5.3%)	11 (1.1%)
s) Cafeteria	301 (29.7%)	420 (41.5%)	206 (20.4%)	46 (4.5%)
t) The Sunroom	624 (61.7%)	226 (22.3%)	72 (7.1%)	27 (2.7%)

17) (Optional) What would you do to improve any of the services listed above (400 character max)?

108 (10.7%)

18) When do you want services to be available to you? (Check all that apply.)

632 (62.5%) *Morning* 675 (66.7%) *Evening*
 629 (62.2%) *Afternoon* 462 (45.7%) *Weekends*

19) When do you prefer to take courses (Check all that apply.)?

606 (59.9%) *Morning* 513 (50.7%) *Afternoon* 253 (25.0%) *Saturday*
 503 (49.7%) *Mid-day* 489 (48.3%) *Evening*

20) Personal data

	<i>Yes</i>	<i>No</i>
Do you have a computer at home?	934 (92.3%)	64 (6.3%)
Do you access the Internet from home?	946 (93.5%)	51 (5.0%)
Do you regularly use public transportation to get to school?	273 (27.0%)	723 (71.4%)

21) Employment

403 (39.8%) *I am not employed* 122 (12.1%) *I work between 11 and 20 hrs. a week*
 64 (6.3%) *I work between 1 and 10 hrs. a week* 139 (13.7%) *I work more than 40 hrs. a week*
 273 (27.0%) *I work between 21 and 40 hrs. a week*

22) How many units have you completed?

<i>15 or less</i>	<i>16 to 30</i>	<i>31 to 45</i>	<i>46 - 60</i>	<i>more than 60</i>
222 (21.9%)	190 (18.8%)	166 (16.4%)	130 (12.8%)	290 (28.7%)

23) Age

90 (8.9%) <i>Under 19 years</i>	165 (16.3%) <i>25 to 29 years</i>	93 (9.2%) <i>35 to 39 years</i>	123 (12.2%) <i>50 to 64 years</i>
262 (25.9%) <i>20 to 24 years</i>	141 (13.9%) <i>30 to 34 years</i>	112 (11.1%) <i>40 to 49 years</i>	13 (1.3%) <i>65 or more years</i>

24) Gender

<i>Male</i>	<i>Female</i>
294 (29.1%)	680 (67.2%)

25) Ethnicity

40 (4.0%) <i>Asian</i>	537 (53.1%) <i>Hispanic</i>	6 (0.6%) <i>Pacific Islander</i>
139 (13.7%) <i>African-American/Black</i>	13 (1.3%) <i>Native-American/Alaskan/</i>	175 (17.3%) <i>White</i>
16 (1.6%) <i>Filipino</i>	<i>Native</i>	62 (6.1%) <i>Other</i>

(Optional) Please include any additional comments here (400 character max).

81 (8.0%)

Thank you for your participation!

Survey results will be posted for your information on the SBVC Office of Research, Planning, and Institutional Effectiveness website when you return from the summer break. Please visit this webpage for a wide range of reports with information and campus facts that may interest you: <http://www.valleycollege.edu/about-sbvc/offices/office-research-planning/reports/index.php>