

# Installing Adobe

1. Open any internet browser



2. Go to adobe.com

3. Click on Sign in



4. Enter your district email, make sure to use [username@sbccd.cc.ca.us](mailto:username@sbccd.cc.ca.us)

**Sign in**  
New user? [Create an account](#)  
Email address  
username@sbccd.cc.ca.us

Click on Continue



5. You will be asked to Select an account. Select Company or School Account



Company or School Account

6. You will be redirected to the SBCCD PORTAL

**SBCCD PORTAL**

**Username Format**  
Username must be:

- if a student, <username>@student.sbccd.edu (j.doe1234@student.sbccd.edu)
- if a faculty or staff, <username>@sbccd.edu (jdoe@sbccd.edu)

**Username**  
ex: jdoe@(student.)sbccd.edu

**Password**

**Login**

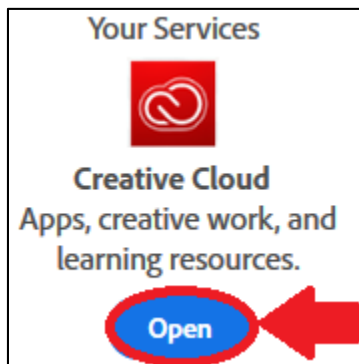
A. Faculty and staff make sure to use the username format , <username>@sbccd.edu.

B. Enter your password. Same password used to sign into computers, email or Web Advisor. Click on Login

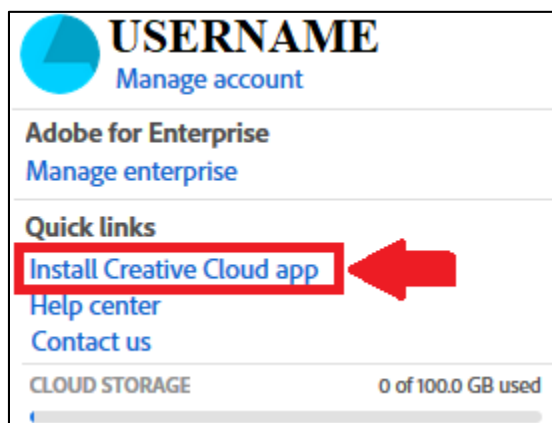
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7. You will be sent back to the Adobe home page.

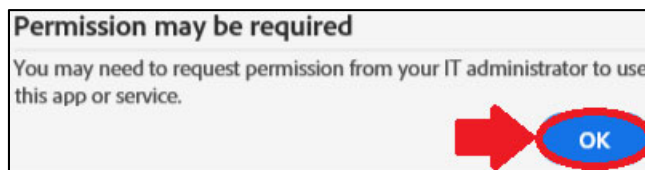
From the home page click Open.



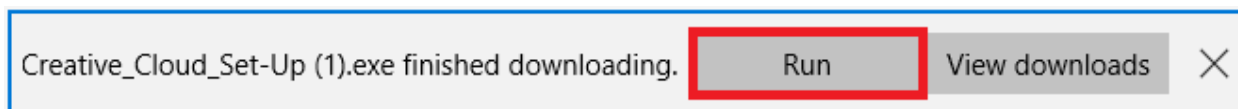
8. From the Creative Cloud page, on the right side locate and click on “Install Creative Cloud app” under your username



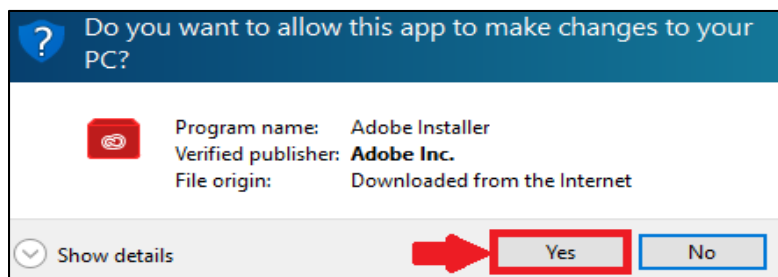
If you receive a message “Permission may be required” just click ok



A. Adobe Creative cloud will download. Once it is completed you should have the option to run the install. You can find a saved copy of the install file in your downloads folder. Click Run to install.

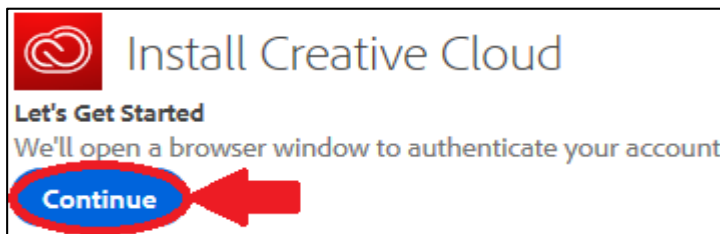


B. If you get a message, “Do you want to allow this app to make changes to your PC” click Yes.



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- C. The installation will prompt that it's going to open a browser window to authenticate your account. Click Continue. You might be asked to sign into adobe gain.

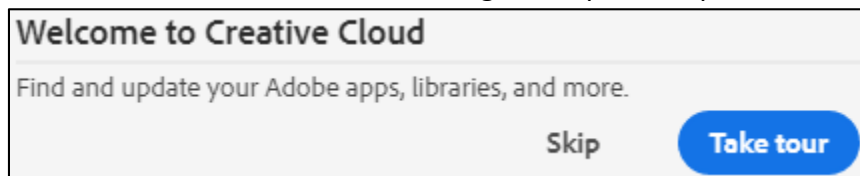


**Start Installing**

- D. After it authenticates click Start Installation.

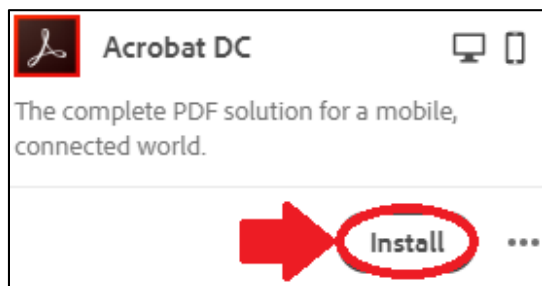
The install may take several minutes, be patient.

Once installation is complete, the Creative Cloud Desktop will open and load. It may take several minutes to load. Once loading is complete respond to the following message.



You have now installed Adobe Creative Cloud.

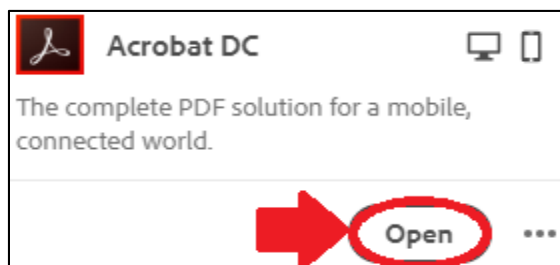
10. From the Creative Cloud Desktop, locate Acrobat DC and click on Install.



The application will install and may take several minutes.



11. Once the application has finish installing you can now open and use the app from the Creative Cloud Desktop, the Start menu or the desktop icon.



Repeat step 10 and 11 for any additional apps you require.