

## The President's Monthly Report to the Board of Trustees, Campus & Community

### Student Services Division Hosts Campus-wide Customer Service Training



SBVC faculty and staff members are now more prepared than ever to provide excellent service to students. In June, more than two dozen SBVC employees attended "Enhancing the Student Experience," a staff development training focusing on customer service, conflict resolution, and team building. They represented several different departments, including student services, the library, and career technical education, and received valuable coaching that will benefit the campus community. "The training served as a reminder to all in attendance that every student we come in contact with is the core purpose of the work we do," Joanne Hinojosa, EOPS/CARE Director, said. This type of training is not offered at most community colleges in California, and those in attendance had high praise for the event. Because SBVC students interact with so many departments, it's important that faculty and staff know what their colleagues across the college do, and the training helped shine a light on the different divisions. "Becoming aware of other programs and the individuals that work in those areas allow one to better guide and support our students," Hinojosa said.

### SBVC Diesel Faculty Wins 'Excellence in Teaching' Award from IEDRC

Berchman "Kenny" Melancon, instructor in the Heavy/Medium Duty Diesel Truck Technology (Diesel) program, has worked diligently to motivate student success by expanding course offerings and obtaining state-of-the-art equipment. As a result, he was recently recognized by the Inland Empire/Desert Regional Consortium with the Excellence in Teaching award for his dedication to expanding vehicle technology, and developing course curriculum to help students get career ready for the long haul. In the past four years he's pulled in about \$750,000 in donations and grants. Recently, he and others met with representatives from Rio Hondo College, which teaches courses in hybrid and electric car, along with Volvo to talk about their next steps in electrification. SBVC and Rio Hondo received the Volvo Lights grant, part of the Low Impact Green Heavy Transport Solutions, a project to create a zeroemission goods movement system from the Ports of Long Beach and Los Angeles. "We're getting \$200,000 from them this month to write the curriculum and buy some components for training in the classroom. We're the only two colleges in the state that got part of the Volvo grant." Melancon said. Read the rest of the article at valleycollege.edu/news.



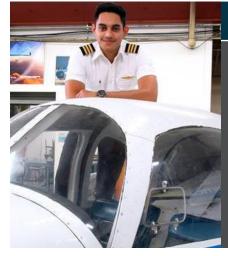


### SBVC HIGHLIGHTS

#### Instructor wins 'Best Indie Feature' at LA Film Awards

Malik Stalbert is a man of many talents. A computer science and information technology professor at SBVC, Stalbert is also an actor, producer, director, martial arts and tennis instructor, and entrepreneur, where he runs a tech business and is building a gaming company. "In one way or another, I have been teaching most of my life," he said. "Teaching and movie making is about the same thing — to transfer information." Stalbert has acted in several television shows and movies, and recently starred in and produced the film "Derelict", an action-filled drama about a mysterious entity stealing human souls in Los Angeles. In May, "Derelict" won Best Indie Feature at the Los Angeles Film Awards. Derelict did not have a huge budget or crew, "but between myself and my partner, we created something that beat out other films that did have large budgets and known actors," Stalbert said. "With our teamwork and drive, we made our own way." Read the rest of this article at vallecyollege.edu/news.





### Student Spotlight: Rajveer Singh, Aeronautics

Rajveer Singh, 27, recently earned his Commercial Pilot License after participating in SBVC's Aeronautics program. Originally from India, Singh already held two Bachelor Degrees before pursuing his new dream of becoming a pilot. In Fall 2017, Singh enrolled at SBVC full time and soon began working weekends in Miami to earn private pilot hours. Despite a busy schedule and a bout of what he believes was stress-related sickness, Singh obtained his Powerplant Certificate in 2018, his Instructor Rating Certification in March 2019, his Ground Instructor Certification on June 3, 2019 and, three days later, his Commercial Pilot Certification. Singh credits his success to his own resilience and the encouragement and wisdom of his instructors. "My instructors motivated me a lot and helped me believe I was capable of things that seemed undoable," he said. Singh is set to graduate with his AA in Flight Operations Management in December 2019.

### SBVC Chemistry Instructor Featured in Chronicle of Higher Education

Chemistry instructor Jessy Lemieux was recently interviewed by the Chronicle of Higher Education for an article explaining why more and more college professors are using Twitch. Twitch is a live-streaming video platform, which has traditionally been used by gamers to record their play. Professors are now using it to connect with students, using the platform to give lectures and exam reviews and offer digital office hours. Students can send in questions, and since the sessions are recorded, they are posted once they are over. In the article "Streaming Live on Twitch: Your Professor," Lemieux said that using a video game platform in the higher education world may seem strange, but video games have always been at the cutting-edge of technology and communications. Plus, while education might not always receive the funding it deserves, investors are always putting money into entertainment products, and people routinely come up with new ways to use those platforms.





### SBVC **SNAPSHOTS**

# Accelerated Electronics Celebrates its First Cohort

The first-ever cohort of the Accelerated Electronics Technology program graduated this spring. This program is open once every 8 months and is designed to provide students with the fundamentals of electronics technology, preparing students for apprenticeships and entry-level positions in electronics maintenance, installation, and electronics technology.



# SBVC Hosts National Drum Corps Competition

Promoting it music department, SBVC hosted the Western Corps Connection competition for the Drum Corps International (DCI) association for college-age competitive marching bands. The bands who played had just finished competing in the Rose Bowl, and will be continuing on to over 30 other venues in the US, including several other NFL stadiums, during the summer.



### SBVC Employee Promotes Enrollment with Classic Car

Amelia Gonzales made sure to represent San Bernardino Valley College while driving her 1952 Chevy truck in the Highland 4th of July Parade. This was the third time that Gonzales, a secretary with the Criminal Justice Department and Middle College High School, and her family drove in the parade. "It's important to me to have the in-person contact with our community," she said.



# More Info at the Biology Pond

The SBVC Biology was adorned with new informational signs this detailing the unique ecosystem of the area. One map described the mix of native and nonnative plants, the various types of oak trees, and the bioswale rock features of the pond, as well as where to locate them. Another sign featured the different types of birds that inhabit the area and how to spot them. The Biology Pond offers a service in the teaching and learning of many of SBVC's programs, as well as provides numerous birds, plants, and other natural organisms a source of water, food, and breeding arounds.





### SBVC to Receive \$2.5 Million to Rebuild Applied Technology Building

Built in 1964, the Applied Technology Building is one of the oldest structures on the San Bernardino Valley College campus -- but, thanks to new state funding, it's about to have a makeover. In the 2019-20 state budget, California Governor Gavin Newsom has allocated \$2.5 million to help reconstruct the job training center, which is used by automotive, aeronautical, welding, electrical, and HVAC students. "This is a victory for our students and our community who deserve affordable access to 21st-Century career education to enter the workforce," San Bernardino Community College District Chancellor Bruce Baron told IECN. The \$2.5 million is the first of a multi-year allocation and the district will receive a total of \$35 million in state matching funds for the project. District officials expect construction to begin in early 2021.



#### Foundation Board Member Strives to Eliminate Student Food Insecurities



Since joining the San Bernardino Valley College Foundation three years ago, board member Patricia Nickols Butler has made it her mission to ensure that no SBVC student goes hungry or without hygiene products. She is president and CEO of the Community Action Partnership of San Bernardino County, and during two recent poverty symposiums, Nickols Butler learned that a lot of local college students were experiencing food insecurity, which can lead to lower grades and dropping out. Her organization now donates food and supplies to SBVC and Crafton Hills College, which operate resource centers for students in need of assistance. "My heart is really in serving the low-income population and creating opportunities for them to achieve economic self-sufficiency," she told The Precinct Reporter. "It's about giving everyone an opportunity to achieve their dream."

### **UPCOMING EVENTS**

### **August 14**

**New Student Welcome Day** 

9:00am · Campus Center Walkway

### **August 19**

**Fall Semester Begins** 

September 2
Labor Day

