

SBCCD - District Support Operations (DSO) Plan – **Draft** (April 12, 2023)

SBCCD Strategic Plan Goals and Objectives with DSO Plan Strategic Directions and Supporting Actions

* * * Final DSO Plan Document 2023 – 2028 * * *

SBCCD Strategic Plan 2022-2027 Goals and Objectives	DSO Plan Strategic Directions	DSO Plan Supporting Actions
<p>Goal 1:</p> <p>Access and Success:</p> <p>Eliminate barriers to student access and success.</p>	<p>DSO Strategic Direction 1.1:</p> <p>Support the colleges in creating efficient processes and accessible, user-friendly customer services.</p>	<p align="center">DSO Supporting Actions 1.1.1. – 1.1.6</p> <p>1.1.1. Implement technologies to improve processes and remove barriers for students.</p> <p>1.1.2. Support districtwide efforts to increase enrollment.</p> <p>1.1.3. Implement technologies to assist the colleges in improving enrollment.</p> <p>1.1.4. Advocate and build public support for SBCCD’s board-approved, student-centered legislative priorities.</p> <p>1.1.5. Partner with industry, government, non-profit organizations, and philanthropy to secure funding, promote internship/apprenticeship opportunities, organize workshops, and exchange information that supports the social and economic mobility of underserved students in SBCCD’s service area.</p> <p>1.1.6. Collaborate with district and college departments to implement culturally competent public awareness campaigns that promote academic programs, dual/concurrent enrollment, workforce training, support services, financial aid opportunities and the benefits of attending community college.</p>

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<p>Goal 2:</p> <p>Institutionalize DEI-A:</p> <p>Be a diverse, equitable, inclusive, and anti-racist institution.</p>	<p>DSO Strategic Direction 2.1:</p> <p>Develop a diverse SBCCD workforce of individuals who are culturally competent; understand the communities they serve; honor equity, inclusivity, and anti-racism; and are supported with ongoing professional development.</p>	<p>DSO Supporting Actions 2.1.1 – 2.1.6</p> <p>2.1.1. Assess, enhance, and promote training available in all programs to employers/employees that address diversity, equity, and anti-racism.</p> <p>2.1.2. Implement the EEO Plan that aligns with SBCCD’s Board Policies and Administrative Procedures.</p> <p>2.1.3. Implement DEIA Initiatives through districtwide collaboration.</p> <p>2.1.4. Support district and college leadership in developing communications that promote a sense of community, belonging, and respect for all students and employees, including those from underrepresented groups.</p> <p>2.1.5. Expand outreach in underserved areas and leverage industry and community partnerships to provide wrap-around services ensuring equitable outcomes.</p>

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<p>Goal 3:</p> <p>Regional Leadership:</p> <p>Be a leader and partner in addressing regional issues.</p>	<p>DSO Strategic Direction 3.1:</p> <p>Partner with business, industry, and community organizations to create education and training that leads to employment of SBCCD students and advancement in the workplace.</p>	<p>DSO Supporting Actions 3.1.1. – 3.1.4</p> <p>3.1.1. Develop a districtwide Workforce Development program.</p> <p>3.1.2. Establish a District Emergency Operations Center (EOC) to be prepared for regional emergency events (i.e., active shooter, earthquake, fire, etc.) and to provide training to staff, faculty, and students at all sites.</p> <p>3.1.3. Build innovative and sustainable projects as outlined in the master plan and sustainability plan.</p> <p>3.1.4. Work with KVCR to support their community engagement and legislative advocacy efforts to implement the board approved KVCR plan.</p>
	<p>DSO Strategic Direction 3.2:</p> <p>Institutionalize a commitment to cultivating leadership skills within SBCCD by providing professional development that expands our ability to influence economic, educational, and sustainability initiatives in the region, state, and country.</p>	<p>DSO Supporting Actions 3.2.1 – 3.2.2</p> <p>3.2.1. Develop continuous growth of internal relationships and teamwork through collaboration, communication, and respect.</p> <p>3.2.2. Develop a succession plan.</p>
	<p>DSO Strategic Direction 3.3:</p> <p>Work with municipal, regional, state, and federal representatives in a unified effort to ensure that educational and employment needs of the region are understood, articulated, and advocated for funding.</p>	<p>DSO Supporting Actions 3.3.1 – 3.3.4</p> <p>3.3.1. Support district and college departments in communicating SBCCD’s societal and economic impact to the region, state, and country through various channels, including KVCR TV/FM, external media outlets, social media, video communications, newsletters, press releases, and public events.</p> <p>3.3.2. Support the Board’s Legislative Committee and implement a year-round advocacy program that builds broad public support for SBCCD’s board-approved legislative priorities to ensure student success.</p>

		<p>3.3.3. Create networking opportunities, public events, community presentations, and campus visits to foster a culture of collaboration between District leaders and key stakeholders in public policy, industry, education, non-profits, and philanthropy.</p> <p>3.3.4. Provide relevant local content by leveraging community partnerships and relationships with business, education and civic leaders.</p>
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<p>Goal 4:</p> <p>Fiscal Accountability:</p> <p>Ensure SBCCD's fiscal accountability/sustainability.</p>	<p>DSO Strategic Direction 4.1:</p> <p>Maximize the acquisition, investment, management, and sustainability of SBCCD funds, facilities, systems, and technologies; support ongoing innovation and user training to ensure District viability, fiscal accountability, and reduced student costs.</p>	<p>DSO Supporting Actions 4.1.1 – 4.1.4</p> <p>4.1.1. Explore and identify opportunities to support facilities that will enhance the safety and security of all personnel and students at all sites.</p> <p>4.1.2. Develop and implement a strategic plan that increases grant and donor funding year-over-year, facilitates districtwide collaboration, and prioritizes grant proposals to support SBCCD's institutional priorities and initiatives within the College's Educational Master Plans.</p> <p>4.1.3. Implement solutions that ensure accurate integration between systems to improve technologies to maximize efficiencies, accuracy, and accountability. Update and enhance districtwide plans.</p> <p>4.1.4. Collaborate with colleges, community, and business partners to remove financial barriers of education.</p>